

Appendix C

Control Intervention							
Eligible patients							
(patients who came to the pharmacy with an antibiotic treatment prescription)							
965 11 3518							
Total =4483							
Patients who declared to the pharmacists to agree to participate to the phone survey							
391 11 1340							
Total =1731							
Patients who were actually interviewed by phone							
289							
949							
Total =1238							
Patients who accepted (either hypothetically or actually) the per-unit delivery of drug							
278							
907							
Total =1185							
Patients who answered to all questions (in particular the number of pills left)							
128856							
Total=984							